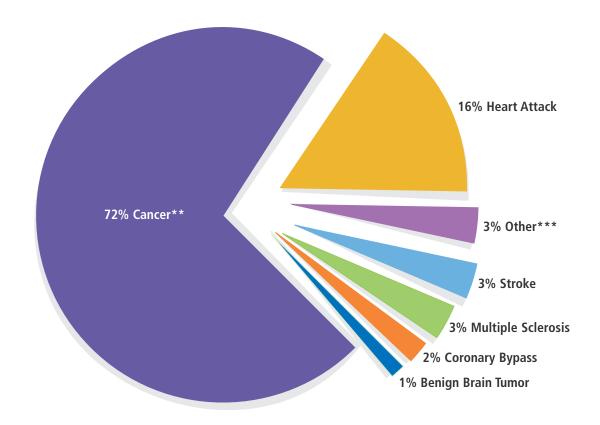


## Manulife's **critical illness** insurance claims history

## Which illnesses have generated the most claims\*?

72% of Manulife's critical illness insurance claims are for cancer. Overall, our claims history reinforces the fact you should be very concerned about the quality of coverage in your critical illness policy for: cancer, heart attack and stroke.



- \* Based on policy count.
- \*\* This includes all prostate and breast cancer and is not limited to only early stages of prostate cancer and ductal carcinoma in situ of the breast.
- \*\*\* 50% of other claims paid are for Parkinson's and Motor Neuron Disease.

## Who's claiming?

|        | Percentage | Average<br>Age | Youngest<br>Claimants | Oldest<br>Claimant |
|--------|------------|----------------|-----------------------|--------------------|
| Female | 46%        | 47             | 20 (cancer)           | 66 (cancer)        |
| Male   | 54%        | 49             | 26 (cancer)           | 67 (cancer)        |

Critical illness doesn't discriminate – men and women of all ages and occupations feel its impact. The following chart, while not representative of all Manulife critical illness insurance claims, provides a glimpse at some of the men and women who have received a benefit.

| Occupation     | Age at time<br>of claim | Reason for claim        | # of months from issue to diagnosis* | Benefit paid                           |
|----------------|-------------------------|-------------------------|--------------------------------------|--|
| Transportation | 44                      | Coronary Bypass Surgery | 18                                   | \$100,000                              |
| Educator       | 63                      | Cancer                  | 52                                   | \$250,000                              |
| Service        | 52                      | Stroke                  | 59                                   | \$50,000                               |
| Business       | 30                      | Heart Attack            | 6                                    | \$200,000                              |
| Business       | 35                      | Multiple Sclerosis      | 31                                   | \$100,000                              |
| Engineer       | 47                      | Cancer                  | 3                                    | \$500,000                              |
| Retail         | 46                      | Cancer                  | 97                                   | \$150,000                              |
| Homemaker      | 35                      | Cancer                  | 19                                   | \$100,000                              |
| Nurse          | 29                      | Kidney Failure          | 35                                   | \$25,000                               |
| Finance        | 58                      | Heart Attack            | 4                                    | \$100,000                              |
| Self-Employed  | 56                      | Coronary Angioplasty    | 11                                   | \$6,250<br>Early Intervention Benefit  |
| Manager        | 52                      | Breast Cancer           | 82                                   | \$50,000<br>Early Intervention Benefit |

<sup>\*</sup>Information based on combined Lifecheque and Critical Needs claims paid data as of December 1, 2005. Based on an average of 30 days per month and rounded to the nearest month.

